



Group Leaders are automatically enrolled in the Global Rewards Loyalty Program. Participation in the Global Rewards Loyalty Program is optional and subject to the Terms and Conditions outlined herein. Redemption items and their corresponding point values are subject to change. Terms and Conditions are subject to change with or without notice. EF reserves the right to suspend Global Rewards accounts without notice. For updated point values and rewards information, please visit our website at [www.eftours.ca/rewards](http://www.eftours.ca/rewards).

### How are Membership Levels calculated?

Membership levels are calculated based on the total number of tours you have led as a Group Leader with EF Educational Tours and EF Go Ahead Tours (henceforth referred to as the "EF Tours family"). Membership levels are re-calculated upon return home from each tour led as a Group Leader. The calculation of Membership levels began Jan. 1, 1990.

### How many tours do I need to lead to go up in Membership Level?

Every new Group Leader starts as a Bronze Member (beginning with your first tour). After you complete two tours as a Group Leader you move to a Silver Member. After completing five tours as a Group Leader you move to a Gold Member, and after completing 10 tours as a Group Leader you move to a Platinum Member.

### How do I earn Global Points?

#### Lead a qualifying tour

You earn one point per tour day per full-paying traveller (must have a minimum of six full-paying travellers in order to start earning points). Tours led with fewer than six full-paying travellers do not earn any points on those travellers (the tour will still count toward membership level). Points are awarded for the total number of standard tour days and not for stay-ahead/stay-behind periods. Global Points are not awarded for free-place travellers, travellers who receive family or faculty discounts, and travellers who cancel their enrolments or who transfer to another tour. Land-only travellers do count toward Global Points.

#### Referral of a future EF Group Leader

You earn 300 points or a taxable cash bonus when your referral leads their first EF Educational Tour with at least six full-paying travellers within four years of the date you submitted the referral to EF. The referral points will not be awarded for co-Group Leaders, unless the co-Group Leader is teaching in a different school than the referrer. The referral bonus is not valid for a replacement Group Leader in the case that the original Group Leader is unable to travel. Only one bonus may be awarded per tour. If your referral to EF is valid, 300 Global Points will automatically post to your account on the day your referral departs on their qualifying EF Tour. If you prefer the cash bonus, the 300 points will be deducted from your Global Rewards account and a direct deposit payment will be made to your bank account. If your referral travels on an EF North American Bus Tour you are eligible for the 300 global points or the cash bonus when they travel with at least 35 full-paying travellers. All other terms relating to the referral program for international travel apply. All listed point values or cash amounts for referrals are subject to change any time without notice by EF.

### When do my Global Points become available?

Global Points earned through leading a qualifying student tour and referrals remain as Pending Points until the tour departs, at which time they become Active Points. Points cannot be redeemed for a reward until they are Active Points. The exception is Discovery Tours, for which pending points can be redeemed to supplement active points. You cannot use cash to supplement point deficiencies. Global Points are non-negotiable, non-

transferable and have no alternative cash value. You cannot pool your points with another Group Leader to redeem a reward. You must lead and travel on your EF Tour to qualify for benefits and incentives related to that tour including, but not limited to, Global Points, Discovery Tours and membership benefits. If you cancel or transfer your tour to another Group Leader, your replacement Group Leader receives all benefits and incentives related to that tour.

### What happens to my Global Points if there are cancellations on my tour?

If you cancel your tour, pending points will be removed from your account. If an individual traveller cancels from your tour, points associated with that traveller will be removed from your account. If you have already redeemed these points for a reward, and cancellations result in a negative Global Point account balance, you will be invoiced for the full cost of the reward.

### Do my Global Points expire?

Points do not expire as long as you maintain an active account. To keep your account active, at least once every four years you must complete one of the following: lead a tour in the EF Tours family with a minimum of six full-paying travellers, travel on a tour in the EF Tours family as a chaperone, free place or individual traveller, or make a valid referral. After four years with no tour activity or valid referral, all global points on your account expire. Expired points cannot be reinstated.

### What redemption options are available?

#### EF Discovery Tours

To qualify to attend, you must be a Group Leader leading an EF Educational Tour for the same travel season as the Discovery Tour. You must have a positive active point balance in order to redeem for a Discovery Tour. To enroll, submit your request online at [eftours.ca/rewards](http://eftours.ca/rewards) as soon as you have qualified. Discovery Tours are filled on a first-come, first-served basis. Exact dates and point values for Discovery Tours will be available online. All Group Leaders enrolled will receive notification of exact departure dates as soon as they are determined. Confirmation of attendance is contingent upon your signing EF's Discovery Tours Release and Agreement. You may bring one adult guest (paying with points or cash). All guests must be accompanied by a Group Leader. Guests must be at least 18 years of age. Rates for paying guests are available approximately 90 days prior to the departure date.

#### EF Flight Finder

You can use EF's online booking engine to search for and book domestic and international flights using your Global Points. A minimum of 200 active points is required to search for flights on the booking engine, and flights must be booked at least 24 hours in advance. No changes or refunds can be made to a ticketed flight.

### On-Tour Experiences

**Optional excursions:** Global Points may be redeemed toward pre-booked optional excursions offered on your tour. Your request must be received at least 110 days prior to departure.

**Single room upgrade:** Global Points may be redeemed toward upgrading an adult traveller from a twin room to a single room on your student tour. Your request must be received at least 110 days prior to departure.

**Student Scholarships:** Global Points may be redeemed toward a tour scholarship for a traveler. Scholarships are redeemed in increments of 10 points. Scholarships may not be used to pay for application deposits or Global Travel Protection Plan. If the scholarship recipient cancels from the tour it may result in the loss of your points. Travel on a

colleague's tour: Global Points may be redeemed toward your program price if you are a paying traveller on a friend or colleague's tour. You must receive approval from the Group Leader to participate in their tour. Your request must be received at least 125 days prior to departure. If you cancel from your colleague's tour it may result in the loss of your points.

### Go Ahead and Language School Rewards

Requests for an EF Language School or Go Ahead Tour should be made online at [eftours.ca/rewards](http://eftours.ca/rewards). EF makes every effort to accommodate desired dates of departure, EF cannot always guarantee exact dates, and some flexibility on the part of the Group Leader may be required. Once requests have been submitted, they cannot be modified. After Points have been redeemed, booking is non-refundable and EF Language School or Go Ahead Tour Terms and Conditions will apply. In the event of weather delays or cancellations, the airlines will attempt rebooking. EF cannot guarantee rescheduling of trips or Global Point reimbursement.

### Educational Tools and Merchandise

Delivery of merchandise is approximately 4-6 weeks after EF receives the request. Please visit [eftours.ca/rewards](http://eftours.ca/rewards) while logged into your account for the most up-to-date merchandise options.

### Are there any redemption restrictions?

Only Active Points can be redeemed for a reward (the one exception being Discovery Tours). Only items listed by EF are available; upgrades are available for some items at additional cost. EF reserves the right to make alterations to Global Point totals needed for travel and gift rewards and to discontinue or change rewards at any time. Please refer to [eftours.ca/rewards](http://eftours.ca/rewards) while logged onto your account for the most up-to-date reward items and point values. Travel dates are subject to airline contract availability, and flexibility of date and time may be required. Offers are subject to change without notice.

### Other Terms

#### Free Single Room

For our Gold and Platinum members, you can choose to receive a free single room on your student tour. You will automatically be placed in a twin room. If you prefer a single room, your request must be received at least 110 days prior to departure. Free single room upgrades are non-transferable and apply only to qualifying student tours and are not available on reward tours.

#### Opting out of the Global Rewards Loyalty Program

You may opt out of the Global Rewards Loyalty Program. By opting out of the program, all points accrued are forfeited. Your membership level will be maintained, however. You may re-join the program and your account balance will start at zero points. Points associated with tours led during the opt-out period will not be credited to your account. Global Points and bonuses are not retroactive.

### Legal Responsibilities

EF is not responsible for any events including, but not limited to, personal injury, property damage or loss of earnings from any event whatsoever. All Group Leaders are responsible for ensuring that they are in compliance with any state, local or district rules regarding their membership in a rewards program. EF reserves the right to make changes to the Global Rewards Loyalty Program at any time and without notice, including but not limited to, changes in point expiration policies and membership levels and benefits. Please refer to the terms and conditions online for the most up-to-date information.